

### **The services at the TACs (Open House) include:**

- Accepting payments
- Account Inquiries (help with letters, notices and levies on wages and bank account)
- Adjustments (changes to tax account information or payments)
- Alien Clearances (Sailing Permits)
- Application for Taxpayer Assistance Order (ATAO)
- Copies of Tax Returns & Transcripts (Usually available for current year and three prior years)
- Help with preparing Form 2290 (Heavy Vehicle Use Tax)
- Multilingual Assistance with tax issues (over 150 languages translated)
- Federal Tax Return Preparation (If you qualify for the Earned Income Tax Credit or your income is less than \$49,000)
- Payments/Payment Arrangements
- Procedural Inquiries
- Solutions to Tax Issues
- State Return tax prep (only for the state in which TAC is located and your income is less than \$49,000)
- Tax Forms (based on availability)
- Tax Law Assistance (answers related to your individual Federal Tax Return)
- Taxpayer Identification Numbers
- All balance due accounts(business and individual)
- Delinquent return accounts (business and individual)
- Offers-In-Compromise